



The Commonwealth of Massachusetts

DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY

NOTICE OF CUSTOMER INFORMATION SESSION

D.T.E. 05-CIS-2

December 16, 2005

Customer Information Session of Fitchburg Gas and Electric Light Company, d/b/a/ Unitil, concerning measures for electric customers to manage energy usage and programs for customers to manage their bills.

Because of the recent substantial increases in electricity prices, the Department of Telecommunications and Energy ("Department"), pursuant to G.L. c. 164, § 76, will direct electric distribution companies to conduct Customer Information Sessions to provide information to customers concerning measures to manage energy usage and programs for customers to manage their bills. The Customer Information Session for Fitchburg Gas and Electric Light Company, d/b/a Unitil ("Company") will be held on Wednesday, January 18, 2006, at 6:30 p.m., at the Fitchburg Public Library, Auditorium, 610 Main Street, Fitchburg, Massachusetts.

At the Session, the Company will address the causes for the increase in electricity prices and its practices for acquiring electricity supply for its Basic Service customers. Additionally, the Company will present information regarding its energy efficiency programs, budget billing plans, arrearage management, and low-income rate discounts. The Company will have personnel available to assist eligible Customers interested in enrolling in any of these programs.

After the Company has presented its information, the Department will hear comments from any member of the public who wishes to speak.

The Company is required to give notice of the Customer Information Session by publication at least seven (7) days prior to the Session in the *Sentinel & Enterprise* and either *The Boston Globe* or the *Boston Herald*; and to make return of service and publication at the time of the Customer Information Session.

By Order of the Department,

/s/

Mary L. Cottrell, Secretary